GUIDELINES FOR KEEPING FASHION RETAIL WORKERS AND CUSTOMERS SAFE DURING THE COVID-19 PANDEMIC

UNI commerce global union

FOR STORE STAFF

Ensure essential hygiene and enforcement of protective measures

Same team, same shifts and disinfection of work tools

Limit use of dressing rooms, lounges and bathrooms

Properly clean and disinfect tried-on clothes, dressing rooms, lounges, and bathrooms

Enforce social distancing throughout the store — especially around the tills

FOR CUSTOMERS

Keep customers constantly informed on protective and social distancing measures

Limit the number of customers and time spent in the store

Adopt a zero-tolerance approach to abusive behaviour by customers

Schedule delivery times for "after sales" services and "click and collect"

EXTERNAL STAFF

Enforce social distancing and protective measures

Make sure cleaning companies respect disinfecting protocols and hygiene rules

INVOLVEMENT OF THE HEALTH AND SAFETY COMMITTEE

Elevate the role of the Health and Safety Committee

Inform, train, educate employees